

UNO Student Health Services Patient's Bill of Rights and Responsibilities

Patient's Bill of Rights

1. Every patient has the right to receive services regardless of color, sex, race, national origin, age, religion, or handicap.
2. Every patient has the right to be seen in a timely manner and request a chaperon.
3. Every patient has the right to the best and most up-to-date information and treatment we can provide.
4. Every patient has the right to a clear and straightforward discussion of his/her medical condition.
5. Every patient has the right to complete confidentiality regarding his or her medical condition and information. No information will be released without the patient's written consent.
6. Every patient has the right to expect clean and serviceable equipment and facilities.
7. Every patient has the right to feel completely comfortable and safe in the clinic environment.
8. Every patient has the right to fully disclose information and feelings regarding his/her condition.
9. Every patient has the right to refuse treatment and be informed of alternatives and consequences.
10. Every patient has the right to provide feedback to the Health Service regarding its operations and the right to change caregivers for any reason.

Patient's Bill of Responsibilities

1. Every patient has the responsibility to seek appropriate medical care when necessary.
2. Every patient has the responsibility to disclose any information which may have bearing on his/her treatment.
3. Every patient has the responsibility to ask pertinent questions and to inform staff when instructions for care are not clear.
4. Every patient has the responsibility to follow recommendations regarding his/her healthcare.
5. Every patient has the responsibility to use prescription and over-the-counter medications according to their instructions only, and to learn of their side effects.
6. Every patient has the responsibility to attend follow-up appointments.
7. Every patient has the responsibility to cancel appointments if unable to attend.
8. Every patient has the responsibility to provide feedback to the Health Service regarding its operation
9. Every patient has the responsibility to respect the right of access of other students to the clinic.
10. . Every patient has the responsibility to carry out his/her end of a preventive health care program.

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